

A customized solution for your communication needs

Customizable and intuitive features

- Active regional physician directory for your Enterprise
- Push notifications with customized, priority-specific ringtones
- Ability to set a time priority for urgent messages
- Sender notifications for unread urgent messages
- Enhanced notifications (email and text alerts) for unread messages
- Threaded messaging, forwarding, and time-stamped read receipts
- Ability to create customized CareTeams
- Local pharmacy directory
- Editable favorites list
- Ability to create sub-directories within the main directory (ex. cardiac wing, 5th floor nursing)
- External branding opportunities
- Collaborate with multiple users in predefined Distribution Lists
- Designed to supplant physical pagers, our OneWay Paging Console allows admins to message individuals or groups in your organization, while not allowing recipients to reply.

Exceeds HIPAA/HITECH standards while reducing security risks and enhancing communication

- Encrypted secure messaging - SSL, AES-256 bit encryption (text with image attachment)
- Message archive (encrypted secure cloud storage) at no extra cost
- Advanced user authentication (NIST level 2 equivalent)
- Business Associates Agreement for individuals
- Business Associates Agreement for enterprise clients

Integration and compatibility with other technology systems and existing BYOD policies

- Supported on iPhone, iPad, iPod Touch, Android Devices and PC/Mac
- Multiple devices per user
- SaaS-based solution offering quick deployment and no significant IT integration costs
- Critical value reporting (HL7 and API integration to lab, radiology, pathology)
- Answering service integration (API and web portal options)
- Onboarding and training resources
- Documentation and EMR integration (custom on request)

Customer support accessible via in-app email and direct phone

- Standard support
- 24/7 support access
- Enhanced response and resolution times

Administrative control with on-site capabilities through simple to use admin panel

- Add/delete users
- Reset passwords
- Remote disable mobile device
- Set a mandatory pass code lock for a group
- Advanced reporting and analytics
- Edit/update physician and staff profiles

DocbookMD.

We have been building powerful and secure productivity tools for regulated industries since 1998. We work tirelessly every day to deliver customer value by harnessing the power of the cloud to deliver solutions that help customers improve communications, streamline workflow, and improve the vital exchange of information. We have a talented, multi-disciplinary team dedicated to eliminating manual processes so our customers can work better, with confidence. Tens of thousands of customers, large and small, have relied on us for almost two decades to help them handle sensitive, business-critical information.

